

CyberHelp, extra coverage as part of your household contents insurance

CyberHelp is an extra part of your household contents insurance. This means you are optimally protected against the possible impacts of cybercrime.

What is insured?

Losses you suffer as a result of a privacy breach, a security breach, or identity theft are covered. You will also receive assistance if your computer system is infected with viruses or if you need legal assistance. Would you like to know in which situations you are insured? This is clearly set out in the policy conditions on www.viamijnwerk.nl/aonverzekeringen. The insurance card on verzekeringskaarten.nl/aon/cyberhelp also provides detailed information on this topic.

Excess

Your excess is EUR 100 per event. The excess does not apply if you make use of the CyberHulp phone number or the CyberHelp Knowledge portal for advice and information. As soon as the specialists of the CyberHelp phone number set to work on your behalf, the excess applies.

The CyberHelp phone number: available 24/7

If you are the victim of a cyber incident, then immediately contact the CyberHelp phone number. You can reach them by calling +31 (0)800 - 023 30 88 (free of charge). Save the phone number as a contact in your mobile phone so that you have it at hand in case of emergencies. The specialists of CyberScout (the company behind the CyberHelp phone number) will help you with personal cyber incidents such as:

- viruses that hold your computer hostage (Ransomware);
- financial fraud;
- damage to your reputation;
- situations that may require liability claims.

What can the CyberHelp phone number do for you?

CyberScout's specialists will help you find a solution for your problem, take preventative action, and work with specialist services such as:

- financial institutions such as banks, credit card companies, and mortgage lenders;
- forensic services;
- other advisory services;
- the police;
- governmental institutions;
- a legal advisor.

CyberHelp Knowledge portal

The CyberHelp Knowledge portal lists answers to frequently asked questions on the topic of cybercrime. It also lists a number of useful tips that can help you protect yourself as best you can against such risks. Access the Knowledge portal via www.aoncyberhulp.nl.



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